

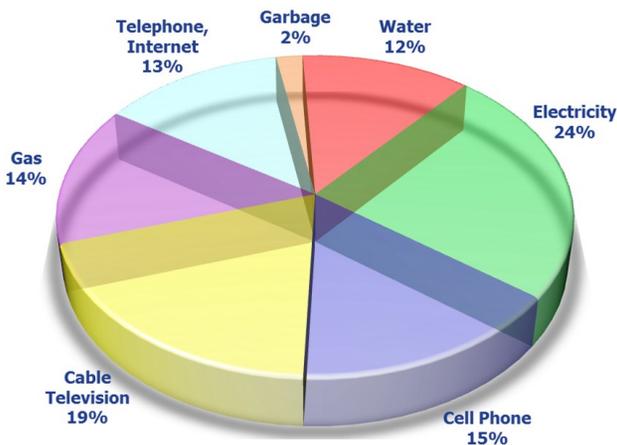
YOU SHOULD KNOW...

Vance County Water is:

- Safe — Our customers sleep at night without worrying about water quality as it is constantly monitored for thousands of potential contaminants.
- Dependable — Water will be available at constant pressures for your use and fighting fires whether or not you have power at your home.
- High Quality Water — Home wells are not monitored and routinely experience changes in quality and quantity. If you have a well now, chances are that you have or will experience high mineral content or other contaminants that can cause discolored water or health impacts.
- Access to Public Water Systems often result in lower insurance rates.

"The Vance County Water System provides our customers with peace of mind; Peace of mind knowing that we are only a phone call away."

Average Household Monthly Utility Costs



www.vancecounty.org

WATER USER TESTIMONIALS

"Thank you for installing water in Vance County. No more worries about bacteria, lead, iron, well repair, or having to do without water during a power outage"

Owner of properties in Sandy Creek,
Dabney & Williamsboro Townships

"We were blessed to hook onto the Vance County Water System. We no longer have stains in the toilet or bath tub and are able to cook with water from the faucet, rather than a jug"

Customer in Dabney Township

"We have enjoyed our county water! We no longer have blue stains in our shower and continue to have water when there are power outages"

Customer in Dabney Township

"Before county water we could not use water for cooking or drinking due to an awful smell and taste. County water means the world to my family."

Customer in Sandy Creek Township

"The county water is a luxury since we don't have to travel back and forth to the laundromat twice a week. Before county water, our water had so much iron that it caused stains on our clothes."

Customer in Sandy Creek Township

The Value of Water

What it's worth to you and your community?



Have peace of mind and invest in your future with water from the Vance County Water System

Vance County Planning & Development Department

156 Church Street, Suite 3
Henderson, NC 27536

Phone: 252-738-2080
Fax: 252-738-2089

Envirolink, Inc.

P.O. Box 670
Bailey, N.C. 27807

Phone: 252-235-4900
Toll-Free: 888-754-9878
Fax: 252-235-2132



CLEAN WATER IS ESSENTIAL FOR: LIFE AND PUBLIC HEALTH PROTECTION

According to the World Health Organization, the quality of drinking water is a powerful environmental determinant of health. Clean water has also been an important contributing factor to the longevity of life expectancy in the United States.

Community water supplies are tested every day. Public water undergoes far more frequent testing than bottled water or home wells.

FIRE PROTECTION

A well-maintained public water system is critical in assisting fire fighters to quickly suppress fires while protecting our community. Having reliable pressure and volume can be a difference between a manageable fire and an inferno.



The ability to provide water for fire protection heavily influences home construction, location decisions, and home owners insurance rates.

SUPPORT FOR OUR ECONOMY

A safe, reliable water supply is central to the economic success of our communities.



Safe, dependable water is critical to the day-to-day operations of existing businesses and to the ability to attract new commercial enterprises or residential development. The availability of water resources and service therefore has a profound effect on our local economy and job creation.

COSTS TO CONNECT

Before or During Construction

- \$125 Connection AND Capacity Fee
- \$150 Refundable Security Deposit at connection (refundable when account closed)
- \$50 plumbing permit

After Construction

- \$1,100 Connection Fee**
- \$500 Capacity Charge for 3/4 inch meter**
- \$150 Refundable Security Deposit at connection (refundable when account closed)
- \$195 Cost of meter and installation**
- \$50 plumbing permit

* Plumbing connection cost not included above*

After-construction connection/capacity charges vary based upon meter size - majority of residential connections will have 3/4 inch meters

WATER RATE COMPARISON

While the District has taken on debt to install the water system, we have been able to keep our water rates competitive with our neighbors through managing our operational costs and by partnering with private industry.

	Vance County	*City of Henderson*	Franklin County	South Granville	Warren County
Minimum Charge	\$30.00	\$27.91	\$30.00	\$74.45	\$25.00
Price per 1,000 Gallons	\$10.33	\$8.45	\$7.30	\$11.79	\$5.00

* Outside rate used for City of Henderson.

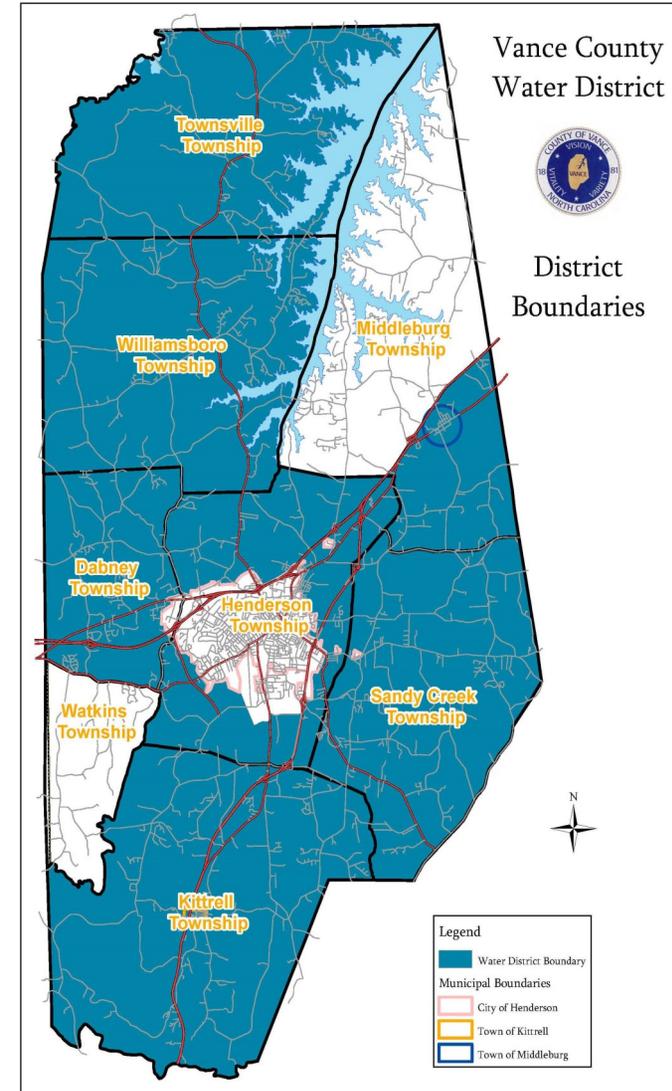
**Henderson and Warren County systems have virtually no debt on original water infrastructure. Vance and Franklin County systems have newer water infrastructure with current debt and therefore have higher rates.

***Henderson, Franklin County and South Granville provide allowances of water use within the base rates.

FINANCIAL ASSISTANCE

Contact the local USDA Rural Development office regarding eligibility for financial assistance with water hookup costs. They may be contacted locally at 252-438-3141.

WATER DISTRICT BOUNDARIES



Please visit www.vancecounty.org for more information