



## Vance County Water District FY 2020-21 Budget Ordinance

BE IT ORDAINED by the Board of the Vance County Water District, meeting in special session this 15th day of June, 2020, that revenues and expenditures are hereby appropriated for the operation of Vance County Water District and its related activities for the fiscal year beginning July 1, 2020 and ending June 30, 2021 according to the following summaries and schedules:

### **SECTION 1. WATER ENTERPRISE FUND (16)**

The following is hereby appropriated in the Water Enterprise Fund for the fiscal year beginning July 1, 2020 and ending June 30, 2021:

#### **A. Expenditures Authorized:**

Account	Amount
Operating Expenditures	704,971
Debt Service	545,718
<b><i>Total Expenditures - Water Fund</i></b>	<b>\$ 1,250,689</b>

It is estimated that the following revenues will be available in the Water Enterprise Fund for the fiscal year beginning July 1, 2020 and ending June 30, 2021:

#### **B. Revenues Anticipated:**

Account	Amount
Water Fees	930,000
Miscellaneous Revenues	58,804
Transfer from General Fund	261,885
Appropriated Fund Balance	0
<b><i>Total Revenues - Water Fund</i></b>	<b>\$ 1,250,689</b>

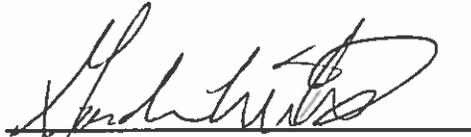
**SECTION 2. FEES FOR SERVICES**

Charges for services and fees by the Vance County Water District, excluding those established by State Statute, are levied in the amounts set forth in the attached Fee Schedule (Attachment 1). Charges for services and fees are subject to change during the fiscal year by action of the Vance County Water District Board.

**SECTION 3. DISPENSATION**

Copies of this Budget Ordinance shall be furnished to the Finance Director and to the County Manager as Budget Officer of the Vance County Water District for direction in executing official duties as prescribed by law.

**Adopted this 15th day of June, 2020.**

A handwritten signature in black ink, appearing to read "Gordon Wilder", is written over a horizontal line.

**Gordon Wilder, Chairman  
Vance County Water District Board**

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APPENDIX A

**WATER FEES AND CHARGES SCHEDULE**

**APPLICABILITY**

Applicable to all classes of service as provided in accordance with the Water Rules and Regulations. Does not supersede any fees and charges listed in the rules which are not included on this schedule.

<b>Rule Number</b>	<b>Section Reference</b>	<b>Description</b>	<b>Fee Amount</b>
4		Minimum Deposit/Residential (Initial Service)	\$150.00
4		Minimum Deposit/All other classes	3 x three month average with \$150.00 minimum
4		Minimum Deposit/Reconnection/All Classes of Service	3 x three month average with \$150.00 minimum
4		Service Turn-on Charge (After hours, weekends, and Holidays)	\$45 next day (daytime)/\$85 next day (evening);  \$55 same day (daytime)/\$95 same day (evening)
4		Special Appointment Turn-On Charge added to applicable fee (Does not apply to afterhours, weekends or Holidays)	\$35.00
5		Return Check Charge	\$50.00
6	B.2	Meter Test/Second Request Within One Year Period	\$100.00 (paid in advance. If meter found in error then refunded.)
6	B.1	Re-Read/second request within 12 months	\$25.00 (paid in advance. If meter found in error then refunded.)
7	E.2	Fund Verification Fee	\$5.00
7	D.11	10-Day Notification (Master Metered accounts receive Multi-Unit notification)	\$20.00 + \$1.00 per notice

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7	A	Trip charge for additional field visit (Cut-off, etc.).	\$45 next day (daytime)/\$85 next day (evening);  \$55 same day (daytime)/\$95 same day (evening)
7	E.4	Service Reconnection Charge (Same fee applies whether reconnecting for CONP one service or both)	\$45 next day (daytime)/\$85 next day (evening);  \$55 same day (daytime)/\$95 same day (evening)
7	E.5	Additional Fee will be added to Reconnect S.O. if Customer has self-restored	Time and Material + Overhead
7	E.6	Reconnection Charge/Additional-Meter Removed	\$80.00 + Material and Overhead
8	B.1	Temporary Water Service	Time and Material plus Overhead
8	B.2	Temporary Water Service-Fire Hydrant Water Meter	
		Processing Fee	\$40.00 per meter
		Deposit	\$1,000 per meter
8	B.2.c	Set, Move or Relocation of Temporary Fire Hydrant Water Meter	Time and Material plus Overhead
8	B.2.d	Failure to Return Meter to Operation Official for Reading per month	Schedule WA-2.B.3
8	B.2.g	Annual testing of Operation Official Water Meters for County Departments	\$50.00 per meter
8	B.3	Removal of Fire Hydrant Operating Nut	\$30.00
8	B.4.a	Rental of Backflow Prevention Assembly Per Assembly	
		Processing Fee	\$40.00 per unit
		Deposit	\$1,000 per unit
		Daily Rental Charge-Two-Inch Backflow Preventer	\$5.00 per calendar day

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8	B.4.b	Set or move Backflow Prevention Assembly from location to location	Time and Material plus Overhead
10	B.4.j	Covenant & Agreement Charge – Preparation Charge	\$1,000.00
10	C.1	Facility Capacity Charges	
		¾"	\$500.00
		1"	\$5,000.00
		2"	\$16,000.00
		3"	\$30,000.00
		4"	\$50,000.00
		6"	\$100,000.00
		8"	\$160,000.00
		10"	\$230,000.00
10	C.1.b	Distribution System Fee (per lineal foot)	\$5.00 per lineal foot
10	C.2.a	Plan Check Fee	Time and Material
	C.2.b	Inspection Fees	
10	C.2.b (1)	Inspection Fees (per lineal foot of pipeline)	\$175 + \$0.50 per ft
10	C.2.b (2)	Fire Hydrant (for each)	\$40.00 per hydrant
10	C.2.b (3)	1 inch Service (for each)	\$8.00 per service
10	C.2.b (4)	2 inch Service (for each)	\$25.00 per service
10	C.2.b (5)	4 inch Service or larger (for each)	\$350.00 per service
10	C.2.b (6)	Initial Pressure Test and Hydrant Flow Test (for each)	\$300 per test
10	C.2.b (7)	Pressure Test (for each after Initial) (re-test)	\$200 per test
10	C.2.b (8)	Extended Construction	\$0.50 per ft
10	C.2.b (9)	Additional Inspection Visits	\$67 per hour
10	C.2.b (10)	For each wet tap witnessed by Utility inspectors	\$200 per tap
10	E.1.d	Water Service Connections for Individual Premises of 4" or larger, Cash Refundable Bond	\$500.00

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		(per Connection) to guarantee final completion by private contractor	
<b>10</b>		Water Meter Charges	
		¾"	\$50.00 plus Cost of Meter
		1"	\$50.00 plus Cost of Meter
		2"	\$50.00 plus Cost of Meter
		>2"	\$50.00 plus Cost of Meter
<b>10</b>		Water Main Oversizing Reimbursement	
		8-inch Standard – 12-inch Oversized	\$5.00 per ft
		12-inch Standard – 16-inch Oversized	\$7.00 per ft.
<b>11</b>	B.3	Bacteriological Testing for Water Meters 2-Inch and Larger Flushing Testing Charge	\$200 per flushing event (90 minute maximum)
<b>11</b>	C.1	Non-Metered Fire Protection Line Connection Fee	Cost of review plus 15%
<b>11</b>	C.2	Non-Metered Fire Protection Line	Per square feet Schedule WA-5
<b>11</b>	C.3	Hydrant user fee	\$ 15.00 per month
<b>11</b>	D.2	Request for larger meter upon lateral replacement (in addition to any applicable Facility Capacity Charges)	Time and Material plus Overhead
<b>11</b>	D.3	Request for larger meter. No lateral replacement (in addition to any other applicable charges)	\$32.00 plus cost
<b>11</b>	D.4	Relocation of fire hydrants	Time and Material
<b>11</b>		Repair of Water Facilities	\$50.00 plus cost
<b>11</b>		Water Service Connection Charges	
		¾"	\$1,100.00

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		1"	\$1,500.00
		2" and larger	At estimated cost of installation
11		Bore Fee – Added to connection fee for long taps or situations where road bores are necessary to install a water tap.	\$750
11	G.2	Fire Service Connection above-ground (2 inch and larger)	
13	C.4.b	Test/Repair of Backflow Prevention Assembly	\$500.00
14		Turn-On and Turn-Off of Water Service for Repair by Customer	See Rule 14

*\* The early signup period is expired as of July 1, 2020. As of this date the previously approved Connection and Capacity Fee of \$125 is no longer available for Phases 1A, 2A, 2B, 3 or the Kittrell portion of the Vance County Water District System. Effective July 1, 2020, the rates are as shown above in the Water Fees and Charges Schedule.*

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**SCHEDULE WA-1 RESIDENTIAL METERED SERVICE**

**APPLICABILITY:**

Applicable to Single-Family Dwelling Units and Multi-Family Dwelling Units.

**TERRITORY:** Vance County.

**RATES:**

**A. Basic Area**

Quantity Rates (to be added to Customer Charge)

<i>Gallons per Month</i>	<i>Standard</i>	<i>Conservation Rate – Stage 3</i>
1,000 gallons	\$ 10.33	

Basic Service Rates (Minimum Monthly Charge)

<u>Customer Charge</u>	<u>Per Meter, Per Month</u>
3/4-inch	\$30.00
1-inch	\$30.00
2-inch	\$30.00

(The Conservation water rate will be in effect from time to time for service rendered during periods of drought which requires that the Utility enact water conservation measures. During Stage 1 & 2 drought conditions, standard rates will apply. If the Water Committee approves Stage 3 or higher water conservation, the Conservation rate shall be applied to water usage during these times. Once Stage 3 or higher water conservation measures have been removed, the Standard rate shall be restored.)

**B. Surcharge Area Outside County**

Charges shall be the amount computed at the Quantity Rates and the Customer charge set forth in the Basic Area of this schedule multiplied by 1.5.

**SPECIAL CONDITIONS**

1. Multi-Family Accommodations

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All master meters must conform to the requirements of Water Rule 12, including the execution of an appropriate sub metering agreement.

2. Applicable Rate Schedule

a. Applicable Rate Schedule

For Customers applying for service at an existing service address, the Utility will assign a water rate schedule based on the characteristics of the service address. The Utility will presume that any water rate previously assigned to that service address is the appropriate schedule, unless the Customer requests a review for another applicable rate schedule, rate, or optional provision. In certain situations when a Customer does not qualify for a water rate previously assigned to that service address, the Utility will assign the applicable rate to the Customer. The Utility assumes no responsibility for advising the Customer of lower optional rates under existing schedules available as a result of the Customer's changes to the characteristics of the service address.

b. Change of Rate Schedule

A change to the applicable rate schedule may be made if the Utility determines that the Customer no longer qualifies for the assigned rate schedule. The change will become effective for service rendered after the next regular meter reading following verification and approval by the Utility of such eligibility. Any change in rate schedules pursuant to this section shall be made prospectively only.

3. Early Sign Up Period Customers

Notwithstanding any other provision of these rules, any customer who has indicated their desire to connect to the Vance County Water District water system and paid the early sign up period connection fee, shall have 90 days to connect to the water system. Any Early Sign Up Period Customer who has paid the early sign up period connection fee and fails to connect within 90 days, shall be subject to the connection fees established in Rule 11 and payment of the base monthly fee established in this rule.

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**SCHEDULE WA-2**

**FLAT RATE - TEMPORARY SERVICE**

**APPLICABILITY:**

Applicable to special conditions of temporary service including construction water for subdivisions or tracts with five (5) or more lots, fire hydrant meter use and bulk permit delivery.

**TERRITORY:**

Vance County, North Carolina.

**RATES:**

- A. **Temporary Service** (120 days maximum) for subdivisions or tracts with five (5) or more lots. (Per Rule No.11) Payable with map or water plan.

<u>Service Size</u>	<u>Per Jumper</u>
3/4-inch and 1-inch .....	\$100.00

- B. **Temporary Service with a Fire Hydrant Meter.**

- Rental of meter shall be \$10.00 per each calendar day or portion of day out of shop. If the rental period is between 26 day and 34 days inclusive, the rental of meter shall be \$300.00
- All water consumed shall be charged at \$ 10.33 per 1,000 gallons. (Quantity Rate)
- A fifty-five dollar (\$55.00) charge shall be made to cover the cost of estimating billing each month for each meter not returned for reading and checking as provided for in Rule No. 8, Section B.2.d.

Customers may, upon approval of the Utility Director of Operation, purchase and register an acceptable fire hydrant meter with Operation Official. The daily rental fee as specified in Section B.1 of this rate tariff shall be waived for these meters.

**SPECIAL CONDITIONS**

- Water Conservation Quantity Rate

The rates and charges above are subject to a Water Conservation rate as adopted

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by the Water Committee under separate Resolution as in effect from time to time. The Water Conservation Quantity Rate will be applied to the Customer's total water usage charge including without limitation the quantity rates, customer and minimum charge for the applicable billing period.

2. Applicable Rate Schedule

a. Applicable Rate Schedule

For Customers applying for service at an existing service address, the Utility will assign a water rate schedule based on the characteristics of the service address. The Utility will presume that any water rate previously assigned to that service address is the appropriate schedule, unless the Customer requests a review for another applicable rate schedule, rate, or optional provision. In certain situations when a Customer does not qualify for a water rate previously assigned to that service address, the Utility will assign the applicable rate to the Customer. The Utility assumes no responsibility for advising the Customer of lower optional rates under existing schedules available as a result of the Customer's changes to the characteristics of the service address.

b. Change of Rate Schedule

A change to the applicable rate schedule may be made if the Utility determines that the Customer no longer qualifies for the assigned rate schedule. The change will become effective for service rendered after the next regular meter reading following verification and approval by the Utility of such eligibility. Any change in rate schedules pursuant to this section shall be made prospectively only.

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**SCHEDULE WA-3**  
**IRRIGATION METERED SERVICE (Agricultural and Governmental)**

**APPLICABILITY:**

Applicable to commercial agriculture service on Premises of 3/4 acre or more. Premises must be used for:

1. Irrigated land or fields of at least 75 trees or shrubs, or
2. Commercial Farming, or
3. Commercial Use of Pasture, or

Premises in excess of 3/4 acre may be occupied by a residence. Residence may have nominal areas of ornamental shrubbery or lawns.

Also applicable to governmental-owned parks of 3/4 acre or more.

**TERRITORY:**

Vance County, North Carolina.

**RATES:**

**A. Basic Area (Inside County)**

**1. With Residence**

Quantity Rates (to be added to Customer Charge)

<i>Gallons per Month</i>	<i>Standard</i>	<i>Conservation Rate – Stage 3</i>
1,000 gallons	\$ 10.33	

Minimum Charge

		<u>Minimum Monthly Charge</u>
All meter sizes through	3-inch	\$48
	4-inch	\$80
	6-inch	\$100
	8-inch	

(The Conservation water rate will be in effect from time to time for service rendered during periods of drought which requires that the Utility enact water conservation measures. During Stage 1 & 2 drought conditions, standard rates will apply. If the Water Committee approves

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Stage 3 or higher water conservation, the Conservation rate shall be applied to water usage during these times. Once Stage 3 or higher water conservation measures have been removed, the Standard rate shall be restored.)

## 2. Without Residence

<i>Gallons per Month</i>	<i>Standard</i>	<i>Conservation Rate – Stage 3</i>
1,000 gallons	\$ 10.33	

### Minimum Charge

		<u>Minimum Monthly Charge</u>
All meter sizes through	3-inch	\$48
	4-inch	\$80
	6-inch	\$100
	8-inch	

The Utility shall specify meter size based on acreage need. The Minimum Charge will entitle the Customer to the quantity of water that the monthly minimum charge will purchase at the Quantity Rates rounded to the nearest billing unit.

## B. Surcharge Area Outside County

Rates and Charges shall be the amount computed at the Quantity Rates and the Minimum Charge set forth in the Basic Area of this schedule multiplied by 1.5.

### **SPECIAL CONDITIONS**

#### 1. Water Conservation Quantity Rate

The rates and charges above are subject to a Water Conservation rate as adopted by the Water Committee under separate Resolution as in effect from time to time. The Water Conservation Quantity Rate will be applied to the Customer's total water usage charge including without limitation the quantity rates, customer and minimum charge for the applicable billing period.

#### a. Applicable Rate Schedule

For Customers applying for service at an existing service address, the Utility will assign a water rate schedule based on the characteristics of the service address. The Utility will presume that any water rate previously assigned to that service address is the appropriate schedule, unless the Customer requests a review for another applicable rate schedule, rate, or optional provision. In certain situations when a Customer does not qualify for a water rate previously assigned to that service address, the Utility will assign the applicable rate to the Customer. The Utility

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assumes no responsibility for advising the Customer of lower optional rates under existing schedules available as a result of the Customer's changes to the characteristics of the service address.

b. Change of Rate Schedule

A change to the applicable rate schedule may be made if the Utility determines that the Customer no longer qualifies for the assigned rate schedule. The change will become effective for service rendered after the next regular meter reading following verification and approval by the Utility of such eligibility. Any change in rate schedules pursuant to this section shall be made prospectively only.

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**SCHEDULE WA-5**

**FIRE PROTECTION SERVICES AND FIRE HYDRANTS FIRE PROTECTION SERVICE**

**APPLICABILITY:**

Applicable to all Fire Protection Services within the service area of the Utility with a detector assembly installed below grade. Services shall be maintained by the Utility. Cost of maintenance, repair and replacement of the below ground detector assembly shall be paid by the Customer receiving benefit from fire protection service. This schedule is not applicable to Fire Protection Services installed with an above ground detector assembly. Above ground detector assemblies shall be maintained by the Customer and cost of maintenance, repair, replacement and testing of the above ground detector assembly shall be the responsibility of the Customer.

**TERRITORY:**

Vance County, North Carolina.

**Connection Cost:**

Non-metered Fire line connection installation cost is responsibility of the customer. The connection cost includes the design review cost, water district inspection fees and any other related service fees, plus a 15% mark-up to cover water district administrative costs. Installation of the fire line and appurtenances are by the customers only as reviewed and approved by the VCWD. All applicable Vance County Planning and Development inspection fees apply.

**Rates:**

**Non-metered Fire line user fee is:**

<b>Non Metered Fire Line User Fee</b>	
<b>Sprinkled Area</b>	<b>Monthly Fee</b>
<10,000 sq. ft.	\$30
10,001 - 75,000 sq. ft.	\$50
75,001 - 150,000 sq. ft.	\$70
150,001 - 225,000 sq. ft.	\$90
225,001 - 310,000 sq. ft.	\$110
310,001 - 1,000,000 sq. ft.	\$125
Over 1,000,000 sq. ft.	\$135

**Hydrant fee is:**

\$15.00 per month (does not change with number of hydrants)

**FIRE HYDRANT FIRE PROTECTIVE SERVICES AVAILABILITY APPLICABILITY**

**TERRITORY: Vance County, North Carolina**

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Applicable to all Utility fire hydrants. Fire hydrants shall be maintained by the Utility and cost of maintenance repair and replacement of fire hydrants shall be paid by the fire districts providing fire protection service or by the customer receiving benefit from hydrant availability.

**RATES:**

<u>Fire Districts</u>	<u>Monthly Charge</u>
Vance County Area	\$

**SPECIAL CONDITIONS**

1. Applicable Rate Schedule
  - a. Applicable Rate Schedule

For Customers applying for service at an existing service address, the Utility will assign a water rate schedule based on the characteristics of the service address. The Utility will presume that any water rate previously assigned to that service address is the appropriate schedule, unless the Customer requests a review for another applicable rate schedule, rate, or optional provision. In certain situations when a Customer does not qualify for a water rate previously assigned to that service address, the Utility will assign the applicable rate to the Customer. The Utility assumes no responsibility for advising the Customer of lower optional rates under existing schedules available as a result of the Customer's changes to the characteristics of the service address.

- b. Change of Rate Schedule

A change to the applicable rate schedule may be made if the Utility determines that the Customer no longer qualifies for the assigned rate schedule. The change will become effective for service rendered after the next regular meter reading following verification and approval by the Utility of such eligibility. Any change in rate schedules pursuant to this section shall be made prospectively only.

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**SCHEDULE WA-6 GENERAL METERED SERVICE**

**APPLICABILITY:**

Applicable to all metered water service, except Irrigation Water Service eligible for other applicable rate schedules and metered Residential Service.

**TERRITORY:**

Vance County, North Carolina.

**RATES:**

**A. Basic Area**

**Commercial Rate Structure**

Quantity Rates (to be added to Customer Charge)

<i>Gallons per Month</i>	<i>Standard</i>	<i>Conservation Rate – Stage 3</i>
<i>0-250,000 gallons per month</i>		
<i>&gt;250,000 gallons per month</i>		

Basic Service Rates (Minimum Monthly Charge)

<u>Customer Charge</u>	<u>Per Meter, Per Month</u>
3/4-inch	\$ 30.00
1-inch	
2-inch	

**Industrial Rate Structure**

Quantity Rates (to be added to Customer Charge)

<i>Gallons per Month</i>	<i>Standard</i>	<i>Conservation Rate – Stage 3</i>
<i>0-249,999 gallons/month</i>		
<i>250,000-3,999,999 gallons/month</i>		
<i>&gt;4,000,000 gallons/month</i>		

Basic Service Rates (Minimum Monthly Charge)

<u>Customer Charge</u>	<u>Per Meter, Per Month</u>
3-inch	\$48
4-inch	\$80

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6-inch	\$100
8-inch	
10-inch	
12-inch	

(The Conservation water rate will be in effect from time to time for service rendered during periods of drought which requires that the Utility enact water conservation measures. During Stage 1 & 2 drought conditions, standard rates will apply. If the Water Committee approves Stage 3 or higher water conservation, the Conservation rate shall be applied to water usage during these times. Once Stage 3 or higher water conservation measures have been removed, the Standard rate shall be restored.)

## **B. Surcharge Area Outside County**

Charges shall be the amount computed at the Quantity Rates and the Customer charge set forth in the Basic Area of this schedule multiplied by 1.5.

### **SPECIAL CONDITIONS**

1. Multi-Family Accommodations

All master meters must conform to the requirements of Water Rule 12, including the execution of an appropriate sub metering agreement.

2. Applicable Rate Schedule

a. Applicable Rate Schedule

For Customers applying for service at an existing service address, the Utility will assign a water rate schedule based on the characteristics of the service address. The Utility will presume that any water rate previously assigned to that service address is the appropriate schedule, unless the Customer requests a review for another applicable rate schedule, rate, or optional provision. In certain situations when a Customer does not qualify for a water rate previously assigned to that service address, the Utility will assign the applicable rate to the Customer. The Utility assumes no responsibility for advising the Customer of lower optional rates under existing schedules available as a result of the Customer's changes to the characteristics of the service address.

b. Change of Rate Schedule

A change to the applicable rate schedule may be made if the Utility determines that the Customer no longer qualifies for the assigned rate schedule. The change will become effective for service rendered after the next regular meter reading following verification and approval by the Utility of such eligibility. Any change in rate schedules pursuant to this section shall be made prospectively only.

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3. Early Sign Up Period Customers

Notwithstanding any other provision of these rules, any customer who has indicated their desire to connect to the Vance County Water District water system and paid the early sign up period connection fee, shall have 90 days to connect to the water system. Any Early Sign Up Period Customer who has paid the early sign up period connection fee and fails to connect within 90 days, shall be subject to the connection fees established in Rule 11 and payment of the base monthly fee established in this rule.

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**SCHEDULE WA-7 SPECIAL METERED SERVICE**

**APPLICABILITY:**

Applicable to historic-sites, designated cemeteries and properties owned and/or maintained by the County, including without limitation: parks, groves, landscaped medians and reverse frontage.

**TERRITORY:**

Vance County, North Carolina.

**RATES:**

**A. Basic Area**

Quantity Rates (to be added to Customer Charge)

<i>Gallons per Month</i>	<i>Standard</i>	<i>Conservation Rate – Stage 3</i>
1,000 gallons	\$ 10.33	

Basic Service Rates (Minimum Monthly Charge)

<u>Customer Charge</u>	<u>Per Meter, Per Month</u>
3/4-inch	\$ 30.00
1-inch	
2-inch	

**B. Surcharge Area Outside County**

Charges shall be the amount computed at the Quantity Rates and the Customer charge set forth in the Basic Area of this schedule multiplied by 1.5.

**SPECIAL CONDITIONS**

1. Conservation Rates - The Conservation water rate will be in effect from time to time for service rendered during periods of drought which requires that the Utility enact water conservation measures. During Stage 1 & 2 drought conditions, standard rates will apply. If the Water Committee approves Stage 3 or higher water conservation, the Conservation rate shall be applied to water usage during these times. Once Stage 3 or higher water conservation measures have been removed, the Standard rate shall be restored.)
2. Applicable Rate Schedule

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a. Applicable Rate Schedule

For Customers applying for service at an existing service address, the Utility will assign a water rate schedule based on the characteristics of the service address. The Utility will presume that any water rate previously assigned to that service address is the appropriate schedule, unless the Customer requests a review for another applicable rate schedule, rate, or optional provision. In certain situations when a Customer does not qualify for a water rate previously assigned to that service address, the Utility will assign the applicable rate to the Customer. The Utility assumes no responsibility for advising the Customer of lower optional rates under existing schedules available as a result of the Customer's changes to the characteristics of the service address.

b. Change of Rate Schedule

A change to the applicable rate schedule may be made if the Utility determines that the Customer no longer qualifies for the assigned rate schedule. The change will become effective for service rendered after the next regular meter reading following verification and approval by the Utility of such eligibility. Any change in rate schedules pursuant to this section shall be made prospectively only.

**Amendments made to this document:**

<b>Rule number</b>	<b>Regulation</b>	<b>Date</b>
Rule 6, D.	ACCOUNT ADJUSTMENT FOR A WATER LEAK	September 7, 2014
Rule 11, G	NON METERED FIRE LINE/HYDRANT FEE	April 4, 2016
Rule 4, E	REFUND OF SECURITY DEPOSIT	April 3, 2017/ June 5, 2017
Rule 5, G	CUSTOMER REFERRAL INCENTIVE	March 14, 2018
WA 3 & 6	ADDED BASE FEE FOR 3 INCH, 4 INCH & 6 INCH METERS	August 21, 2018
Rule 1&5	ADDED AVAILABILITY CUSTOMER FORGIVENESS PROGRAM	November 4, 2019