

openbroadband

Kerr-Tar Region Broadband Update for August



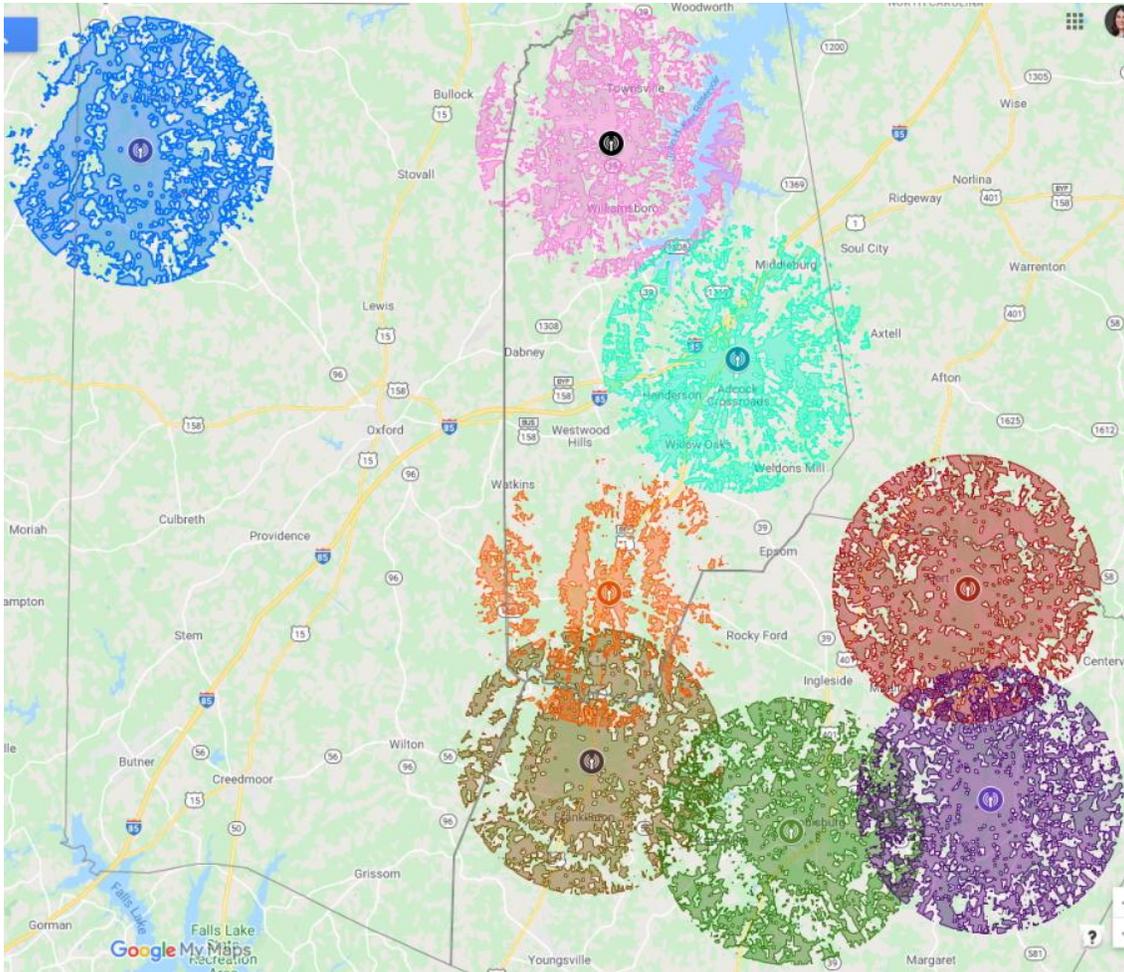
Testing Upgraded CBRS Equipment and Updated Coverage Area

Open Broadband recently updated the equipment for the region. The goals included improving coverage, speeds, and wireless signal reliability. The new equipment is the latest technology available for long-distance, high-speed Internet supporting both our Line of Sight, and Non Line of Sight connections to help get coverage through the tree canopy. A big Thank You! to those of you that are early adopters of the new technology, and to those of you that selected our cellular data product as a solution while waiting for fixed-wireless to reach your address. As recently reported by the [Friday Institute](#), "It will take a

portfolio of technologies to connect every resident of the state."

This map shows the locations served by each tower that is Live or Currently being Tested in the Kerr–Ter Region

Actual results, at your home may vary. However, if you are in the service areas shown we are working to test your location as long as you are on our waiting list (which you are if you received this newsletter from info@openbb.net). Link to [map](#).



Map Showing Kerr–Terr Service Area [Link](#)

If your address is in a shaded area then we should test to see if your home is currently serviceable.

Note: Some homes not in the shaded areas will be serviceable and some homes in the shaded areas won't be serviceable, but this does show the general coverage area.

If your home isn't currently serviceable and you can't wait for us to get to your location, we offer a cellular solution for home Internet.

Prices start at \$149.99 a month with a 14 day trial period.

See details here:

<https://openbb.net/news/option-for-those-on-the-broadband-waitlist/>

Get Your Friends & Neighbors to Sign-Up on the Waitlist

We plan our hubs based on the density of homes in an area (see the information below to better understand hubs). So one thing you can do to make sure your home gets service sooner is to get your neighbors to sign-up on our wait-list.

They can sign-up by going to openbb.net and selecting the county where they live then join the waitlist.

Forward this newsletter to your friends and neighbors so they can learn about Open Broadband.

Follow Us on Social Media

Here is how we use social media to share news:

- Facebook is used for real-time updates about issues and we will respond to chat messages.

<https://www.facebook.com/openbbnet>

@openbbnet

- LinkedIn is used for company announcements like awards we receive and industry insights.

[Open Broadband LLC](#)

- Twitter is used for near daily posts showing images from our installs, links to articles of interest to our customers, and the latest news about our company.

[@OpenBBNet](#)

Open Broadband Numbers and Links

24x7 North Carolina based Technical Support: (833) 880-9968

General Information: (980) 246-8989

Billing Questions: (980) 246-8989

Link to New Welcome Packet: ([link](#))

Link to Update Billing Information: ([link](#))

Company Website: openbb.net

Company e-mail: info@openbb.net

Your Area Manager

Chase Wingate

chase@openbb.net

(919) 213-8548



Vance County Information

Network Build

Towers in service:

- New Hope Water Tower – (LOS/LTE) Line of site is active, Still Testing CBRS
- Kittrell Tower – (LOS/LTE) Line of site is active, Still Testing CBRS
- Warrenton Rd – (LTE/CBRS) Still Testing CBRS

Commercial Site and Residential Hubs/ MicroPoPs:

- Working with a local property owners and other potential commercial hubs
- Hub Sites at Kerr Lake are under review
- Some potential LOS relays have been identified and we are working with property owners for access and agreements

A total of 2 Activations have been completed as of July 15th. 578 residents signed-up on waitlist as of July 15th 2021 (There are some duplicates)

Free Wi-Fi in Downtown Henderson and Kittrell since Memorial Day Weekend and July Install Example



Free Public Wi-Fi Now Available in Downtown Henderson and Kittrell

Search Vance County

Home > Uncategorized > [Free Public Wi-Fi Now Available in Downtown Henderson and Kittrell](#)

08/10 2021

Vance County and the City of Henderson have partnered with Open Broadband to provide free public Wi-Fi in downtown Henderson. Service is available outdoors along Garnett Street from Rose Avenue to Orange Street. Service is also available surrounding the County Courthouse and Plaza, City Hall, the City Police Station, McGregor Hall and Perry Memorial Library. The network name is Open Henderson and can be accessed free of charge!

Additionally, Vance County has partnered with Open Broadband and has provided free public Wi-Fi in Kittrell. Service in Kittrell is available in the Dollar General, Kittrell Grocery, Shell gas station and post office parking lots along US 1 South. The network name is Open Kittrell and can be accessed free of charge!

CATEGORIES

- [Uncategorized](#)



What's Next

- The main focus is improving the rate of customer activations through site surveys. The Area Manager is to focus on the more densely populated areas, especially around the Warrenton Rd, New Hope and Kittrell towers as CBRS gets fully functional.
- We will also be focusing on reaching out to the locations awarded in the Great Grant to get those serviceable to sign-up and to test and install those who are on the wait-list and should be serviceable.
- Continue to identify and implement additional residential relay sites. As an alternative to our regular Fixed Wireless service, we have implemented a Cellular Based High Speed option for customers to choose in lieu of, or as an interim service until we

can provide Fixed Wireless service on a permanent basis. [Link to information about cellular option.](#)

WEEKEND EDITION • SATURDAY, JUNE 19, 2021

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Free Wi-Fi available in downtown Henderson, Kittrell

BY BRANDON WHITE
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HENDERSON — An ongoing partnership with Open Broadband LLC has allowed Vance County to bring free Wi-Fi to downtown Henderson and Kittrell since Memorial Day weekend.

County Manager Jordan McMillen said that internet access has become an important need for Vance County residents with technology now a necessity for daily life and that the free downtown Wi-Fi is a small part of a much larger goal.

“We had been talking about possibly doing this for a while,” McMillen said. “Even though it took some time, we were able to bring [Henderson] in as well. This is a good thing for people in the area who need access to high-speed internet.”

Open Broadband provides hybrid fiber and fixed wireless ISP solutions for fast and reliable internet in which radio signals are used instead of cables for connections to service providers. Fixed wireless also supports speeds up to 50 Mbps.

SEE **WI-FI/PAGE A6**

Officials expand water-sales agreement

BY RAY GRONBERG
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HENDERSON — Officials from Henderson and Franklin County signed a deal spring that allows Franklin County to buy up to 15% of water from Kerr Lake before.

Elected officials on both approved the “sixth amendment” to their water-purchase contract in April. It gives Franklin County permission to buy up to 3.45 million gallons of water from Henderson each day.

Before, Franklin’s agreement could buy up to 3 million gallons.

SIGNS OF SUMMER



Open Broadband provides Wi-Fi zones in many NC locations. Recently, we made the news for a new free downtown Wi-Fi zone in Henderson, NC. Some other locations where we have installed downtown Wi-Fi zones recently include Whiteville, Sanford and Hot Springs.

Links to Previous Newsletters

<https://openbb.net/blog>

